



Ferrellgas strives to offer its Customers the very best in service and value. With winter fast approaching, we'd like to take this opportunity to offer you a clearer picture of how we determine our price for propane and propane-related services.

Ferrellgas offers pricing ("our current daily price") to its Customers based on their specific customer information. These prices are set by Ferrellgas in its discretion and may vary due to a variety of factors, including without limitation: propane commodity prices and supply points, costs of transportation and storage, geographic location of the Customer in relation to our service units and supply points, volume usage, whether the Customer owns or leases the propane tank, and whether the Customer is SecureFill/Keep Full or Will Call.

The wholesale cost of propane and delivery costs fluctuate daily, causing retail propane prices to increase or decrease. SecureFill/Keep Full Customers acknowledge and agree that in exchange for the convenience of worry-free SecureFill/Keep Full service, the price of a particular delivery may not be disclosed in advance. Ferrellgas reserves the right to set its daily price and to vary that pricing among its Customer types at its sole discretion. All Ferrellgas Customers may obtain their current daily price by calling their local Service Center.

Further, as detailed in "Ferrellgas' Master Agreement for Propane Sales and Equipment Rental," we reserve the right to charge up to and including the maximum fees shown on the current charges list shown below. These fees are not government-imposed and are set by Ferrellgas in its discretion. However, not all fees may be applicable to you depending on your service level and location. Hourly rates vary by geographic region. All fees can vary among our locations but will not exceed the maximum charge listed below. Contact your local office or call the Customer Service number for the amount of these fees charged in your service area.

CURRENT CHARGES LIST		
FEES	MAXIMUM CHARGES	EXPLANATION
<i>Charges to Discontinue Service</i>		
Tank Pump Out Charge	Hourly Rate	Empty tank prior to pickup.
Tank Pick-Up Charge	Hourly Rate	Remove tank from Customer's property.
<i>Delivery Charges</i>		
Off-Route Delivery	\$150.00	Customer requests off-route delivery during normal business hours.
Emergency Delivery	\$200.00	Customer requests delivery after normal business hours.
HAZMAT Fee	\$15.99	Assessed per delivery.
Minimum Delivery	\$150.00	Imposed if Customer demands delivery of less than the following minimums: <ul style="list-style-type: none"> • 200-gallon minimum for tanks 500 gallons or larger



		<ul style="list-style-type: none"> • Full fill (60% of capacity) for tanks less than 500 gallons.
Meter Service Read Meter Fee Meter Gas Minimum Fee	Hourly Rate \$20.00	Read meter to process final bill. Minimum monthly fee charge for a meter service Customer.
Fuel Surcharge	Variable*	Additional charge based on increased fuel charges.
Low Usage	\$150	Customer leases tank from us and does not purchase minimum Volume Requirement.
Tank Rent	Variable**	Charge for tank rental
Miscellaneous Service Work	Hourly Rate	Work such as installation or removal of tank, piping, equipment, etc.

* Go to www.ferrellgas.com and www.eia.doe.gov for details.

** Tank rent varies by tank size and location. Contact your local office for details.

Please visit <http://www.ferrellgas.com/Customer-Support> or contact your local office if you have any questions about your Ferrellgas service or the fees outlined above.

Thank you for being a Ferrellgas Customer. We look forward to continuing to provide you the best value in the propane industry, including guaranteed nationwide supply, online account management, and the nation's best Customer service.